



2014

States and Markets

5.2 World Development Indicators: Business environment: enterprise surveys

Survey Year			Regulations and tax		Permits and licenses	Corruption	Crime	Informality	Gender	Finance	Infrastructure	Innovation	Trade	Workforce
			Time spent dealing with the requirements of government regulations	Number of visits or required meetings with tax officials	Time required to obtain operating license	Informal payments to public officials	Losses due to theft, robbery, vandalism, and arson	Firms competing against unregistered firms	Firms with female top manager	Firms using banks to finance investment	Value lost due to electrical outages	Internationally recognized quality certification	Average time to clear exports through customs	Firms offering formal training
Afghanistan	2008	3	6.8	1.2	13.8	41.5	1.5	46	0.8	1.4	6.5	8.5	14.6	14.6
Albania	2007	11	18.7	3.9	21.2	57.7	0.5	53	..	12.4	13.7	24.6	1.9	19.9
Algeria	2007	15	25.1	2.3	19.3	66.6	0.9	67	..	8.9	4.0	5.0	14.1	17.3
American Samoa	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Andorra	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Angola	2010	57	12.2	2.5	34.7	48.9	1.5	41	13.5	13.1	12.6	21.6	6.7	23.5
Antigua and Barbuda	2010	21	4.5	1.9	2.9	4.8	0.5	78	17.5	49.4	0.3	3.7	6.4	24.9
Argentina	2010	38	20.8	2.7	176.1	18.1	0.6	68	9.2	30.3	3.5	18.2	7.3	63.6
Armenia	2009	32	10.3	2.1	20.0	16.0	0.6	45	13.5	31.9	1.8	26.9	3.3	30.4
Aruba	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Australia	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Austria	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Azerbaijan	2013	4	0.3	1.7	5.3	6.8	0.0	19	2.4	27.6	1.0	12.8	1.9	20.3
Bahamas, The	2010	58	3.9	0.3	17.4	19.1	0.6	68	33.2	14.6	1.5	31.1	6.1	37.1
Bahrain	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Bangladesh	2013	13	3.3	1.9	33.5	48.5	0.3	39	4.8	19.8	5.5	14.3	7.0	21.9
Barbados	2010	44	4.3	0.4	49.3	14.7	0.0	49	25.4	45.5	0.2	18.3	6.5	35.5
Belarus	2013	44	13.7	0.5	20.7	13.2	0.4	43	32.8	27.3	0.3	13.4	2.4	51.1
Belgium	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Belize	2010	30	4.0	1.7	1.9	3.0	0.1	59	25.5	36.7	0.1	0.7	6.2	14.4
Benin	2009	45	24.5	1.0	30.7	52.0	1.5	79	26.9	3.8	6.2	8.9	7.0	27.0
Bermuda	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Bhutan	2009	31	15.9	1.5	19.3	10.1	0.6	20	..	64.2	4.3	5.4	2.2	23.3
Bolivia	2010	41	28.5	1.6	37.3	17.6	0.8	81	21.7	27.8	2.5	22.4	12.4	57.1
Bosnia and Herzegovina	2009	33	11.2	1.0	21.4	10.3	0.4	47	13.5	59.7	1.9	30.1	1.3	66.5
Botswana	2010	55	10.2	1.0	27.2	7.3	1.5	55	16.4	32.8	3.7	21.3	6.2	51.9
Brazil	2009	59	18.7	1.2	83.5	11.9	1.7	55	17.9	48.4	3.0	25.7	15.9	52.9
Brunei Darussalam	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Bulgaria	2009	34	10.6	2.2	20.8	22.4	0.5	54	25.8	34.7	1.6	19.9	4.2	30.6
Burkina Faso	2009	19	22.2	1.5	35.8	8.5	0.3	75	11.3	25.6	5.8	14.4	7.4	24.8
Burundi	2006	35	5.7	1.8	27.3	56.5	1.1	60	..	12.3	10.7	7.1	..	22.1
Cambodia	..	..	5.6	1.0	..	61.2	0.4	..	..	11.3	2.4	2.8	1.5	48.4
Cameroon	2009	16	7.0	4.4	30.0	51.2	1.6	90	10.0	31.4	4.9	20.4	15.1	25.5
Canada	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Cabo Verde	2009	33	3.9	1.5	39.2	6.0	1.6	45	16.7	35.3	5.5	15.9	..	16.6
Cayman Islands	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Central African Republic	2011	53	9.2	3.9	14.5	41.8	4.7	67	12.2	25.3	25.1	37.0	9.5	49.7
Chad	2009	40	20.8	3.4	24.3	41.8	2.5	90	6.8	4.2	3.3	43.3	11.8	43.4
Channel Islands	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Chile	2010	30	9.9	2.9	68.5	0.7	0.8	56	4.5	44.8	1.3	22.1	10.8	57.5
China	2012	64	0.9	1.2	27.5	10.7	0.0	58	17.5	14.7	1.3	53.4	7.6	79.2
Hong Kong SAR, China	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Macao SAR, China	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Colombia	2010	35	12.9	0.9	25.6	2.8	0.3	71	12.1	35.0	1.8	20.8	8.6	65.2
Comoros	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Congo, Dem. Rep.	2010	39	29.4	8.0	40.0	65.7	1.8	90	13.7	6.7	22.7	8.5	18.0	24.1
Congo, Rep.	2009	32	6.0	2.7	..	81.8	3.3	70	17.2	7.7	16.4	19.6	..	37.5
Costa Rica	2010	44	8.4	0.8	35.6	3.7	0.4	70	15.4	22.2	1.7	13.3	10.0	54.7
Cote d'Ivoire	2009	62	1.6	3.7	44.1	38.5	3.4	74	..	13.9	5.0	4.3	16.6	19.1
Croatia	2007	34	10.9	0.7	26.5	14.5	0.2	32	..	60.0	0.8	16.5	1.3	28.0
Cuba	..	..	..	..	..	..	..	..	..	..	..	..	..	..



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	% of senior management time		days	% of firms	% sales	% of firms	% of firms	% of firms	% of sales	% of firms	days	% of firms		
Curacao	..	..	..	..	..	..	..	..	..	..	..	..		
Cyprus	..	..	..	..	..	..	..	..	..	..	..	..		
Czech Republic	2009	25	10.4	1.5	19.9	12.8	0.4	43	18.4	33.4	0.6	43.5	5.7	70.7
Denmark	..	..	..	..	..	..	..	..	..	..	..	..		
Djibouti	..	..	..	..	..	..	..	..	..	..	..	..		
Dominica	2010	41	2.0	1.4	2.6	0.0	0.0	11	23.6	46.2	0.1	1.3	4.8	18.9
Dominican Republic	2010	30	11.7	1.0	138.4	10.1	0.7	76	11.0	39.1	4.4	11.8	6.7	57.0
Ecuador	2010	24	22.5	0.8	30.0	11.8	1.0	66	17.0	17.0	3.9	9.7	18.2	65.9
Egypt, Arab Rep.	2008	34	8.8	3.4	42.7	15.2	3.0	47	..	5.6	3.2	21.1	6.2	21.7
El Salvador	2010	40	19.6	3.0	44.4	12.7	1.6	65	21.4	31.7	7.0	14.5	3.7	61.0
Equatorial Guinea	..	..	..	..	..	..	..	..	..	..	..	..		
Eritrea	2009	4	0.5	0.2	..	0.0	0.0	28	7.7	11.9	0.2	15.1	9.6	26.1
Estonia	2009	36	5.5	0.4	8.3	3.7	0.9	26	25.8	41.5	0.5	21.2	1.8	69.3
Ethiopia	2011	35	3.0	1.3	13.5	4.0	0.3	37	13.6	16.6	4.3	13.6	15.8	30.0
Faeroe Islands	..	..	..	..	..	..	..	..	..	..	..	..		
Fiji	2009	49	4.4	1.3	6.5	10.2	0.8	40	..	37.1	4.9	22.9	11.6	61.0
Finland	..	..	..	..	..	..	..	..	..	..	..	..		
France	..	..	..	..	..	..	..	..	..	..	..	..		
French Polynesia	..	..	..	..	..	..	..	..	..	..	..	..		
Gabon	2009	33	2.8	15.2	12.1	41.8	0.4	76	11.5	6.3	1.7	18.6	3.8	30.9
Gambia, The	2006	21	7.3	2.5	8.3	52.4	2.7	60	..	7.6	11.8	22.2	5.0	25.6
Georgia	2013	34	0.9	0.6	4.8	1.9	0.0	60	32.0	22.2	1.4	7.6	3.0	10.5
Germany	2005	20	1.2	1.3	..	..	0.5	..	..	45.0	..	..	4.7	35.4
Ghana	2007	44	3.2	4.3	6.4	38.8	0.9	69	..	16.0	5.6	6.8	7.8	33.0
Greece	2005	24	1.8	1.7	..	21.6	0.0	..	..	25.9	..	11.7	5.5	20.0
Greenland	..	..	..	..	..	..	..	..	..	..	..	..		
Grenada	2010	57	7.7	2.2	22.2	7.1	1.5	73	24.0	37.3	1.0	32.6	9.3	46.2
Guam	..	..	..	..	..	..	..	..	..	..	..	..		
Guatemala	2010	44	10.2	2.7	41.1	6.3	1.3	70	15.7	26.6	2.8	11.9	4.7	51.9
Guinea	2006	25	2.6	2.8	13.0	84.8	2.0	63	..	0.9	13.9	5.2	4.3	21.1
Guinea-Bissau	2006	20	2.9	3.4	30.4	63.1	1.1	54	..	0.7	5.3	8.4	5.6	12.4
Guyana	2010	58	11.5	3.6	22.4	18.4	1.0	60	17.7	34.5	2.8	29.5	11.6	63.0
Haiti	..	..	..	..	..	..	..	..	..	..	..	..		
Honduras	2010	43	17.0	2.2	28.8	6.1	2.2	63	31.7	17.0	9.2	16.3	10.1	35.8
Hungary	2009	42	13.5	0.8	35.6	5.4	0.1	49	13.8	48.7	0.9	39.4	4.3	14.8
Iceland	..	..	..	..	..	..	..	..	..	..	..	..		
India	2006	9	6.7	2.6	..	47.5	0.1	..	..	46.6	8.1	22.5	15.1	15.9
Indonesia	2009	43	1.6	0.2	21.1	14.9	0.4	65	31.2	11.7	2.2	2.9	2.3	4.7
Iran, Islamic Rep.	..	..	..	..	..	..	..	..	..	..	..	..		
Iraq	2011	7	6.5	1.0	19.4	31.8	0.8	49	2.4	2.7	8.8	4.2	11.8	22.2
Ireland	2005	42	2.3	1.3	..	8.3	0.3	..	..	37.4	..	17.2	2.6	73.2
Isle of Man	..	..	..	..	..	..	..	..	..	..	..	..		
Israel	..	..	..	..	..	..	..	..	..	..	..	..		
Italy	..	..	..	..	..	..	..	..	..	..	..	..		
Jamaica	2010	38	1.7	0.6	9.3	17.9	0.4	66	24.1	44.2	0.2	16.5	13.1	25.9
Japan	..	..	..	..	..	..	..	..	..	..	..	..		
Jordan	2006	13	6.7	1.7	6.4	18.1	0.1	..	..	8.6	1.7	15.5	3.8	23.9
Kazakhstan	2013	28	5.6	0.9	41.0	20.9	0.4	36	18.8	16.4	1.3	16.2	7.2	29.4
Kenya	2013	49	7.4	1.5	13.8	28.7	1.3	59	13.4	43.6	7.1	21.8	11.1	40.6
Kiribati	..	..	..	..	..	..	..	..	..	..	..	..		
Korea, Dem. Rep.	..	..	..	..	..	..	..	..	..	..	..	..		
Korea, Rep.	2005	19	0.1	2.2	..	14.1	0.0	..	..	39.9	..	17.6	7.2	39.5
Kosovo	2009	11	9.8	4.5	18.8	7.5	0.3	64	0.3	25.3	17.1	7.9	1.7	24.6
Kuwait	..	..	..	..	..	..	..	..	..	..	..	..		



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			% of senior management time		days	% of firms	% sales	% of firms	% of firms	% of firms	% of sales	% of firms	days	% of firms
Kyrgyz Republic	2013	49	11.9	1.9	32.0	51.5	0.4	43	28.8	18.5	4.1	28.0	7.1	63.4
Lao PDR	2012	41	5.8	4.1	13.7	35.5	0.6	42	31.7	20.0	2.5	11.5	5.6	28.5
Latvia	2009	46	9.7	1.5	11.5	13.4	0.3	42	31.3	37.3	1.1	18.2	1.9	43.4
Lebanon	2009	34	8.9	2.2	81.0	22.9	0.0	..	29.1	23.8	9.3	17.9	7.6	52.4
Lesotho	2009	18	5.6	1.8	16.4	28.1	2.9	60	21.6	32.7	6.7	24.7	5.4	42.5
Liberia	2009	53	7.5	6.5	16.0	55.4	2.8	66	29.9	10.1	2.9	2.4	..	17.0
Libya	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Liechtenstein	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Lithuania	2009	39	9.3	0.8	65.5	10.7	0.4	50	15.1	47.4	0.7	15.6	2.4	46.0
Luxembourg	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Macedonia, FYR	2009	36	14.5	3.0	33.8	16.9	0.7	74	19.1	47.0	5.9	21.5	2.5	18.9
Madagascar	2009	50	17.1	0.9	41.3	21.8	1.2	62	..	12.2	7.7	8.7	14.2	27.0
Malawi	2009	24	3.5	2.6	15.0	10.8	5.7	78	15.6	20.6	13.3	17.9	9.9	48.4
Malaysia	2007	13	7.8	2.1	22.4	..	1.0	..	8.7	48.6	3.0	54.0	2.7	50.1
Maldives	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Mali	2010	58	2.0	1.2	41.0	19.4	0.5	75	21.0	29.3	4.1	24.8	12.9	32.1
Malta	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Marshall Islands	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Mauritania	2006	17	5.8	1.8	10.7	82.1	0.6	65	..	3.2	1.6	5.9	3.9	25.5
Mauritius	2009	17	9.4	0.5	19.1	5.9	1.4	51	..	37.5	2.2	11.1	10.3	25.6
Mexico	2010	26	13.6	1.1	54.0	11.6	1.4	70	14.6	16.2	3.4	24.0	7.0	50.8
Micronesia, Fed. Sts.	2009	87	12.4	1.3	7.3	0.0	2.1	41	..	7.2	2.6	6.0	18.3	..
Moldova	2009	53	7.0	1.9	13.9	33.5	0.4	47	20.6	30.8	2.0	9.1	2.4	33.1
Monaco	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Mongolia	2009	52	12.1	2.0	43.5	33.4	0.6	43	36.4	26.5	0.8	16.7	18.6	61.2
Montenegro	2009	26	6.8	1.5	13.3	9.3	0.3	27	24.5	75.8	8.1	13.0	1.1	25.2
Morocco	2007	13	11.4	0.9	3.4	13.4	0.0	48	..	12.3	1.3	17.3	1.8	24.7
Mozambique	2007	24	3.3	1.9	35.2	14.8	1.8	76	..	10.5	2.4	18.7	10.1	22.1
Myanmar	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Namibia	2006	33	2.9	0.3	9.6	11.4	1.3	33	..	8.1	0.7	17.6	1.4	44.5
Nepal	2013	22	1.4	1.8	9.8	14.3	1.1	56	17.2	17.0	17.0	8.2	8.5	31.9
Netherlands	..	..	..	..	..	..	..	..	..	..	..	..	..	..
New Caledonia	..	..	..	..	..	..	..	..	..	..	..	..	..	..
New Zealand	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Nicaragua	2010	62	20.2	1.5	17.6	8.3	2.2	63	32.3	21.9	18.2	15.5	4.7	47.2
Niger	2009	18	22.9	1.2	39.7	35.2	0.9	86	11.3	9.3	1.9	4.6	2.6	32.1
Nigeria	2007	20	6.1	3.0	12.1	40.9	4.1	60	..	2.7	8.9	8.5	7.5	25.7
Northern Mariana Islands	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Norway	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Oman	..	..	..	4.4	11.8	33.2	..	..	..	31.0	4.2	10.8	3.4	20.9
Pakistan	2007	7	1.9	1.5	10.2	48.0	0.4	12	..	9.7	9.2	9.6	2.6	6.7
Palau	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Panama	2010	25	33.3	0.8	66.3	30.5	0.3	51	23.5	1.1	2.1	22.5	7.6	11.0
Papua New Guinea	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Paraguay	2010	52	20.6	1.0	81.3	17.5	1.3	75	22.8	30.1	1.4	15.0	21.7	54.9
Peru	2010	29	14.1	1.7	46.5	21.4	0.6	69	14.1	45.9	3.2	14.2	16.1	60.1
Philippines	2009	69	9.1	1.5	10.6	18.6	1.1	38	32.7	21.9	3.9	15.7	10.0	31.1
Poland	2009	48	12.8	0.6	14.6	14.7	0.5	33	31.1	40.7	1.9	17.3	6.0	60.9
Portugal	2005	51	1.1	1.6	..	14.5	0.2	..	..	24.4	..	12.7	7.2	31.9
Puerto Rico	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Qatar	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Romania	2009	48	9.2	2.3	23.7	22.2	0.3	35	24.7	37.3	2.2	26.1	2.0	24.9
Russian Federation	2012	29	14.7	1.1	56.3	20.5	0.4	30	20.1	11.3	2.0	12.6	5.6	46.1
Rwanda	2011	43	5.2	1.8	11.1	6.2	0.6	57	19.7	23.3	2.6	11.7	10.3	55.4
Samoa	2009	80	13.9	1.1	4.8	29.3	4.5	64	..	48.3	6.6	31.4	10.4	79.1



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Survey Year			Regulations and tax		Permits and licenses	Corruption	Crime	Informality	Gender	Finance	Infrastructure	Innovation	Trade	Workforce
			Time spent dealing with the requirements of government regulations	Number of visits or required meetings with tax officials	Time required to obtain operating license	Informal payments to public officials	Losses due to theft, robbery, vandalism, and arson	Firms competing against unregistered firms	Firms with female top manager	Firms using banks to finance investment	Value lost due to electrical outages	Internationally recognized quality certification	Average time to clear exports through customs	Firms offering formal training
San Marino	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Sao Tome and Principe	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Saudi Arabia	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Senegal	2007	26	2.9	1.3	21.4	18.1	0.5	74	..	19.8	5.0	6.1	7.4	16.3
Serbia	2009	29	12.2	1.4	28.0	21.4	0.6	54	15.9	42.8	1.3	21.8	1.6	36.5
Seychelles	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Sierra Leone	2009	8	7.3	1.9	12.6	20.4	0.8	80	7.1	6.9	6.6	13.8	..	18.6
Singapore	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Sint Maarten (Dutch part)	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Slovak Republic	2009	30	6.7	0.9	32.1	15.7	0.7	40	19.8	33.5	0.3	28.6	2.4	33.0
Slovenia	2009	42	7.3	0.3	56.0	5.8	0.4	27	15.9	52.2	0.5	28.0	2.2	47.5
Solomon Islands	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Somalia	..	..	..	..	..	..	..	..	..	..	..	..	..	..
South Africa	2007	23	6.0	0.8	36.2	15.1	1.0	45	..	34.8	1.6	26.4	4.5	36.8
South Sudan	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Spain	2005	34	0.8	1.5	..	4.4	0.2	..	..	32.6	..	21.3	4.9	51.3
Sri Lanka	2011	26	1.7	1.3	16.7	13.7	0.1	47	8.8	43.6	3.0	9.1	7.7	18.4
St. Kitts and Nevis	2010	58	10.7	2.0	2.0	6.1	1.2	65	21.1	46.4	2.1	19.4	6.7	49.5
St. Lucia	2010	32	2.2	1.3	1.9	0.4	0.1	18	23.7	52.2	0.0	0.6	4.9	13.7
St. Martin (French part)	..	..	..	..	..	..	..	..	..	..	..	..	..	..
St. Vincent and the Grenadines	2010	76	4.8	1.0	7.3	2.8	1.3	65	38.6	55.8	0.8	20.9	4.2	45.7
Sudan	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Suriname	2010	18	6.4	1.6	42.0	8.0	0.4	85	15.0	37.0	0.6	16.9	12.6	2.0
Swaziland	2006	29	4.4	1.4	24.0	40.6	1.3	40	..	7.7	2.5	22.1	2.1	51.0
Sweden	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Switzerland	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Syrian Arab Republic	2009	14	12.2	2.3	169.2	83.8	0.8	53	22.8	20.7	8.6	7.4	5.1	38.3
Tajikistan	2008	34	11.7	1.4	22.6	44.6	0.3	35	11.8	21.4	15.1	16.7	20.4	21.1
Tanzania	2013	25	1.9	1.2	19.0	21.4	1.1	73	14.3	11.8	17.6	17.1	16.7	30.6
Thailand	..	..	0.4	1.0	32.1	..	0.1	..	..	74.4	1.5	39.0	1.3	75.3
Timor-Leste	2009	43	3.7	1.0	16.6	19.3	2.8	66	..	1.6	7.5	2.2	..	49.7
Togo	2009	32	2.7	1.1	56.4	16.7	2.4	81	15.1	16.9	10.5	6.6	6.7	31.0
Tonga	2009	65	6.6	0.3	3.2	12.7	0.5	87	..	33.9	1.5	7.8	2.3	11.1
Trinidad and Tobago	2010	45	7.9	0.6	28.7	13.4	0.5	69	20.8	36.7	0.4	11.0	7.3	28.0
Tunisia	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Turkey	2008	41	27.1	1.3	36.0	18.0	0.4	52	12.4	51.9	2.8	30.0	5.2	28.8
Turkmenistan	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Turks and Caicos Islands	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Tuvalu	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Uganda	2013	26	6.7	2.8	10.6	27.5	0.7	95	15.3	8.2	11.5	12.1	11.2	34.3
Ukraine	2008	47	11.3	2.1	31.0	31.8	0.6	49	27.9	32.1	4.4	13.0	3.4	24.8
United Arab Emirates	..	..	..	..	..	..	..	..	..	..	..	..	..	..
United Kingdom	..	..	..	..	..	..	..	..	..	..	..	..	..	..
United States	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Uruguay	2010	23	11.6	1.0	108.0	8.1	0.3	68	19.4	13.7	0.3	10.8	6.2	48.6
Uzbekistan	2008	40	11.1	0.7	9.1	59.5	0.7	39	11.4	8.2	5.4	1.3	5.1	9.6
Vanuatu	2009	51	7.5	1.8	17.8	4.3	3.5	40	..	41.4	1.1	27.0	..	47.5
Venezuela, RB	2010	31	27.6	3.0	117.2	23.6	1.4	30	31.1	35.3	8.3	25.9	18.4	56.0
Vietnam	2009	59	4.6	0.9	15.9	52.5	0.3	56	26.4	21.5	3.6	16.7	4.2	43.5
Virgin Islands (U.S.)	..	..	..	..	..	..	..	..	..	..	..	..	..	..



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			Regulations and tax		Permits and licenses	Corruption	Crime	Informality	Gender	Finance	Infrastructure	Innovation	Trade	Workforce
			Time spent dealing with the requirements of government regulations	Number of visits or required meetings with tax officials	Time required to obtain operating license	Informal payments to public officials	Losses due to theft, robbery, vandalism, and arson	Firms competing against unregistered firms	Firms with female top manager	Firms using banks to finance investment	Value lost due to electrical outages	Internationally recognized quality certification	Average time to clear exports through customs	Firms offering formal training
			% of senior management time		days	% of firms	% sales	% of firms	% of firms	% of firms	% of sales	% of firms	days	% of firms
Survey Year														
West Bank and Gaza	2013	4	4.4	1.4	11.5	7.3	1.9	51	1.2	9.9	9.5	7.9	2.5	11.2
Yemen, Rep.	2010	6	11.8	7.3	6.5	68.2	0.6	37	0.2	4.2	13.2	4.3	6.2	12.9
Zambia	2007	37	4.6	1.9	48.3	14.3	1.0	74	..	10.2	3.6	17.1	2.3	26.0
Zimbabwe	2011	56	2.5	1.8	6.0	7.2	0.5	72	17.4	13.1	8.8	18.0	4.9	31.2
World	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Low income	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Middle income	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Lower middle income	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Upper middle income	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Low & middle income	..	..	..	..	..	..	..	..	..	..	..	..	..	..
East Asia & Pacific	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Europe & Central Asia	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Latin America & Caribbean	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Middle East & North Africa	..	..	..	..	..	..	..	..	..	..	..	..	..	..
South Asia	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Sub-Saharan Africa	..	..	..	..	..	..	..	..	..	..	..	..	..	..
High income	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Euro area	..	..	..	..	..	..	..	..	..	..	..	..	..	..

Most Recent Value (MRV) if data for the specified year or full period are not available; or growth rate is calculated for less than the full period.

About the Data

Time spent dealing with the requirements of government regulations (% of senior management time)

Long definition

Time spent dealing with the requirements of government regulations is the proportion of senior management's time, in a typical week, that is spent dealing with the requirements imposed by government regulations (e.g., taxes, customs, labor regulations, licensing and registration, including dealings with officials, and completing forms).

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Time required to obtain an operating license (days)

Long definition

Time required to obtain operating license is the average wait to obtain an operating license from the day the establishment applied for it to the day it was granted.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Informal payments to public officials (% of firms)

Long definition

Informal payments to public officials are the percentage of firms expected to make informal payments to public officials to "get things done" with regard to customs, taxes,



licenses, regulations, services, and the like.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Losses due to theft, robbery, vandalism, and arson (% sales)

Long definition

Losses due to theft, robbery, vandalism, and arson are the estimated losses from those causes that occurred on establishments' premises as a percentage of annual sales.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Firms competing against unregistered firms (% of firms)

Long definition

Firms competing against unregistered firms are the percentage of firms competing against unregistered or informal firms.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Firms with female top manager (%)

Long definition

Firms with female top manager refers to the percentage of firms in the private sector who have females as top managers. Top manager refers to the highest ranking manager or CEO of the establishment. This person may be the owner if he/she works as the manager of the firm. The results are based on surveys of more than 100,000 private firms.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Firms using banks to finance investment (% of firms)

Long definition

Firms using banks to finance investment are the percentage of firms using banks to finance investments.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Value lost due to electrical outages (% of sales)

Long definition

Value lost due to electrical outages is the percentage of sales lost due to power outages.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Internationally-recognized quality certification (% of firms)

Long definition

Internationally-recognized quality certification is the percentage of firms having an internationally-recognized quality certification, i.e., International Organization for Standardization (ISO) 9000, 9002 or 14000.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Average time to clear exports through customs (days)

Long definition

Average time to clear exports through customs is the average number of days to clear direct exports through customs.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Firms offering formal training (% of firms)

Long definition

Firms offering formal training are the percentage of firms offering formal training programs for their permanent, full-time employees.

Source

World Bank, Enterprise Surveys (<http://www.enterprisesurveys.org/>).

Please see the online table at <http://wdi.worldbank.org/table/5.2> for observation-level metadata, which can be downloaded in Excel.



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